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# Thinking ahead the Future of Additive Manufacturing – Scenario-based Matching of Technology Push and Market Pull

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#### Zusammenfassungen

Seit gut zwei Jahrzehnten gewinnen additive Fertigungsverfahren an Bedeutung. Wurden additive Fertigungsverfahren bisher überwiegend für den Prototypenbau eingesetzt, werden sie zunehmend für die Herstellung von Bauteilen genutzt, die die erforderlichen mechanischen Eigenschaften aufweisen und direkt verbaut werden können. Das ist Direct Manufacturing (DM). Um additive Fertigungsverfahren für zuverlässiges Direct Manufacturing zu befähigen, muss die Weiterentwicklung der Verfahren (Technology Push) gemäß den Marktanforderungen von morgen (Market Pull) ausgerichtet werden. Hier setzt das Projekt "Opportunities and Barriers of Direct Manufacturing Technologies" an. Das Projekt wird vom Heinz Nixdorf Institut in Zusammenarbeit mit dem Direct Manufacturing Research Center durchgeführt. Das Ziel ist, zukünftige Perspektiven im Schnittpunkt von Technology Push und Market Pull für das DM aufzuzeigen. Wir verwenden die Szenario-Technik, um zukünftige DM-Anwendungen in der Flugzeug-, Automobil- und Elektronikindustrie vorauszudenken. Auf dieser Grundlage werden zukünftige Anforderungen, z.B. die erforderliche Arbeitsraumgröße von DM-Maschinen, abgeleitet. In Expertenbefragungen nach der Delphi-Methode werden diese Anforderungen validiert und die erforderlichen Weiterentwicklungen additiver Fertigungsverfahren identifiziert. Die Synchronisation von Market Pull und Technology Push erfolgt in Innovationsroadmaps, die aufzeigen, wann die Verfahren die Anforderungen erfüllen werden und damit die identifizierten erfolgsversprechenden Anwendungen realisiert werden können.

For the last two decades, Additive Manufacturing (AM) has been gaining in importance. Once only used for prototyping, AM-technologies are increasingly applied for manufacturing parts which meet the mechanical requirements and can be directly used. This is Direct Manufacturing (DM). To advance AM-technologies into dependable DM-technologies, it is necessary to align the technology development (technology push) with future market requirements on DM (market pull). This is the starting point of the project "Opportunities and Barriers of Direct Manufacturing Technologies", conducted by the Heinz Nixdorf Institute and the Direct Manufacturing Research Center. The goal is to think ahead success promising applications for DM at the intersection of technology push and market pull. We use the scenario-technique to think ahead future success promising applications for DM within the aerospace, automotive and electronics industry. Based on this, future requirements on DM-technologies, e.g. the build chamber volume of DM-machines, are deduced. Within expert surveys, these requirements and the required advancements of AM-technologies are validated and identified, respectively. Finally, technology push and market pull are synchronized in innovation roadmaps which indicate when the requirements on DM-technologies will have been fulfilled and when the identified success promising applications can be realized.

Keywords Direct manufacturing, Technology Push, Market Pull, Foresight, Scenario technique, Requirements

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# 1. The Business of Today - Current Applications of Additive Manufacturing

In the first study of the Heinz Nixdorf Institute and the Direct Manufacturing Research Center, "Thinking ahead the Future of Additive Manufacturing" 14 current application fields of AM were analyzed [1]. The analysis of the Business of Today indicates that AM is progressively gaining importance, as it opens up new opportunities in many instances, and that AM is progressively pushed from Rapid Prototyping towards small series production – the so called Direct Manufacturing. Various industries are seeking for ways how to capitalize on the benefits AM provides, such as the freedom of design. Today, AM is already widely spread within the medical sector, including dental applications, prostheses, implants etc. Progressively, AM-technologies are being applied within the capital goods industry, e.g. in the armament, automotive, electronics as well as in the tool- and mold-making industry. Even, consumer industries such as the sports, textile, furniture, toys or the jewelry industry are becoming aware of the great advantages of AM for their business [2], [3]. In particular the aerospace industry, which produces geometrically complex high-tech parts in small lot sizes, can benefit from AM's flexibility and is therefore, already today in the vanguard of the industrial application of AM. In addition, research on increasing energy efficiency of aircrafts and reduction of air pollution and noise exposure promote the demand for particularly light-weight and high-strength parts with partially complex geometries [2], [4]. Additively manufactured parts increasingly meet these requirements and therefore progressively find their way into today's aircraft production [5].

# 2. The Business of Tomorrow - Thinking ahead the Future of Additive Manufacturing

Based on the analysis of the *Business of Today*, the aerospace, automotive and electronics industry were outlined as particularly auspicious for the *Business of Tomorrow* of AM. For sustainable business success, the visionary insight into the future, the early identification of tomorrow's success potentials and the timely exploitation of these potentials are indispensable. The scenario-technique is a suitable tool for that kind of systematic foresight and the detection of future success potentials. Using the scenario-technique, future (branch) scenarios for the aerospace, automotive and electronics industry for the year 2020 were developed, focusing the aircraft production, automotive production and the electronics industry manufacturing equipment, respectively, see figure 1. Scenarios are possible situations in the future, based on a complex network of influencing key factors, and cover the future Market Pull. For the

aerospace industry, 13 key factors describe possible futures of the aircraft production, comprising statements on suppliers, market, branch technology and regulations, see figure 1. Thereby AM-technology providers get an idea of how the areas of application for their products may look like in future. As industries do not operate as standalone players, scenarios for the global environment were developed, comprising comprehensible statements on future developments of politics, economy, society and environment. Even though these developments cannot directly be influenced by the individual players in the market, they are of crucial importance for the *Business of Tomorrow*. Therefore, the branch and global scenarios were combined to consistent overall scenario combinations.

The most probable scenario combination with the highest effect on the focus of each considered industry was selected as reference scenario. Based on this, strategic directions for each industry were deduced. For the aerospace industry, the selected scenario combination describes a future, where Europe sets the pace in a globalized world. The aircraft production is characterized by individual customization of aircraft which fosters the application of AM-technologies. Due to the successful part implementation, additively manufactured parts start to be associated with high performance and high quality. To enhance the penetration of DM-technologies within the aircraft production, it will be necessary to build up general ground rules for the design of secondary aircraft structures, systems etc. for AM-technologies and to flow them down to suppliers [5].

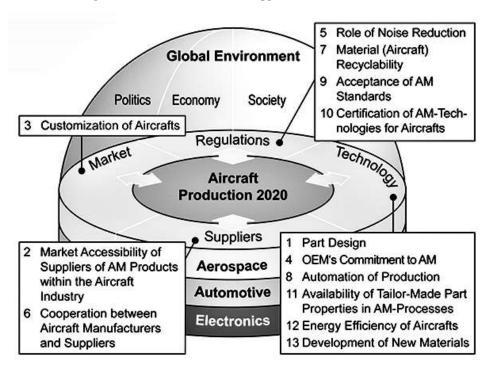


Figure 1: Spheres of influence for the scenario development and key factors for the aircraft production

## 3. Future Applications of Direct Manufacturing

The developed scenarios describe how the production in the examined industries may look like in the future and show possible development paths for AM-technologies. Using the selected reference scenario combinations, creativity workshops with experts from the field of AM and the three industries were conducted to identify future applications of DM. The spectrum of the identified applications encompasses 120 ideas that were clustered to 27 innovation fields and prioritized based on the assessment of their chances and risks. A higher customer benefit provided through AM and a high market potential are possible chances, as these aspects enhance the attractiveness of an application idea. In contrast, a high degree of competition, high investments into research and development as well as a possible feasibility with conventional manufacturing technologies were taken into account as risks. Based on the assessment, each innovation field was positioned in a chances-risks-portfolio, as shown in figure 2. The ordinate intercept shows the chances; the abscissa intercept indicates the risks. For the aerospace industry, *Morphing Structures* and *Multifunctional Structures* have been identified as the most auspicious innovation fields for the application of DM:

• *Morphing Structures* describe parts which are designed as one part that is adaptable in its shape in response to the operational environment. Instead of changing the position of a static part by using actuators, the part itself can take continuous configurations of shape to enable specific functions. This can contribute to improve flight and to reduce fuel consumption.

Multifunctional Structures comprise ideas for functionally upgraded parts. Upgraded functionality can, for instance, be realized by integrating acoustic and thermal insulation into aircraft parts or by embedding entire sensor/actuator systems, including electronic wiring and connectors into a part. This can contribute to realize self-optimizing parts [6]

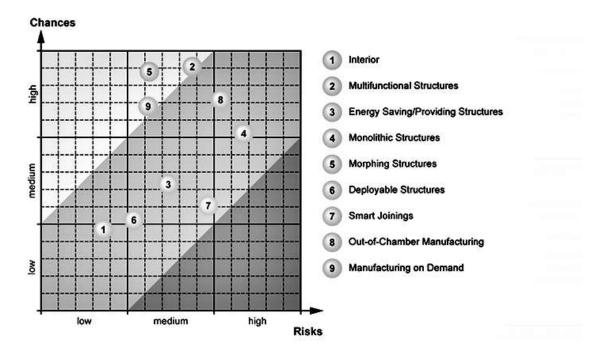


Figure 2: Prioritizing innovation fields of the aerospace industry using a chances-risks portfolio

Figure 3 exemplarily depicts the characteristics for the idea *Morphing Wing* from the innovation field *Morphing Structures*. These wings adapt to environmental conditions like wind, flight speed etc. and thereby significantly contribute to fuel savings [6].

#### Morphing Wings Description Draft The ability of AM to produce highly flexible and functionally integrated **Cross-Sectional Geometry** parts fosters the idea to create "smart" parts that quickly adapt/react in response to the operational environment - the so called Morphing Struc-Static tures. For instance, by varying the cross-sectional shape, a morphing wing, providing the laminar flow of the air over the aerodynamics and control surfaces, could adapt to respective flight phases and high-speed phenomena [7]. Thereby, the buoyancy can be varied and viscous drag Morphed-A can immensely be reduced [8], [9]. This effect can be realized more efficiently and with less turbulence by the modulation of the wing geometry. Moreover, these wings enable better aerodynamics compared to con-/ariable ventional wings, as affections by wind gusts can be compensated quickly Curvature by adjusting the airfoil and its stiffness [6]. Morphed-B Advantages/Benefits Disadvantages/Risks **Durability of materials** Fewer moving parts **Current Technical Solution** Less wiring needed High material and repair costs Movable control surfaces (horizontal tail and flaps) are used to Weight reduction **Emergency flight properties** change air flow/wing configuration. during a system crash Better aerodynamics Economic flying during the flight is possible (reduced fuel Type of Ideas consumption can be exploited otherwise) product update adaption |X innovation

Figure 3: Exemplary idea from the innovation field Morphing Structures: Morphing Wings

Highly prioritized application ideas are currently concretized through realization and implementation studies within specific workshops and through market research.

### 4. Deduction of Future Requirements

To enable AM-technologies for DM of the identified future applications, it is necessary to align the technology development with current and future requirements the applications impose on DM. This enables the AM-industry to develop and pursue consistent technology strategies and to bundle available competences to effectively advance AM-technology into dependable DM-technology. Therefore, the developed innovation fields were analyzed in detail to deduce requirements on DM [10].

First, **general requirements** were identified. General requirements are overall requirements that do not relate to a specific technology; they are rather related to the performance of a company and need to be fulfilled for being successful. Exemplary general requirements are high innovation ability, strong competences to provide solutions, strong consulting competences (Pre-Sales-Support) etc. In addition,

**technology-specific requirements** were deduced from the innovation fields. For instance, a *high process stability* and *certification of AM-processes and AM-parts* are relevant for the vast majority of the innovation field across all three industries, especially for safety-critical parts. The provision of generally accepted *design rules* is a basic prerequisite for the most innovation fields, e.g. for the innovation field *Morphing Structures*, as their design is very complex and the functionality of those structures often depends on many parts that perfectly interact with each other. General design rules can also contribute to minimize costs and time effort for design. The *processability of different materials* with AM-machines is a requirement that is relevant for e.g. the *Aircraft Interior* and *Morphing Structures*, as the used materials range from magnesium to carbon-fiber-reinforced polymers [10].

# 5. Future Requirements on Direct Manufacturing

To identify the most important general and technology-specific requirements and the performance of AM-technologies concerning the technology-specific requirements, the Heinz Nixdorf Institute and the Direct Manufacturing Research Center conducted an expert survey on current and future requirements on DM-technologies [11]. To reflect the opinion of the entire AM-industry, the survey addressed AM-experts along the whole value chain.

First, the survey asked the experts to judge the current and future significance of **general requirements** for the DM-industry on a scale from "0" to "4" (no significance up to high significance). In figure 4, for each general requirement, the average current (blue) and future significance (green) are visualized, differentiating the significance for machine manufacturers (bullets) and material suppliers (triangles). The overall assessment shows that the significance of the requirements will increase in future.

General Requirements for the Direct Manufacturing Business	777	Current and Future Significance Expert Survey Evaluation				
	0	1	2	3	4	
1. High innovation ability						
2. Strong problem solving competences				<b>9 0</b>	)	
Strong consulting competences (Pre-Sales-Support)		1	<b>A</b>	0		
Strong competences for maintenance and support (Post-Sales-Support)			<b>A</b>	<b>O</b>		
5. Distinct customer orientation			<b>A</b>	<b>90</b>		
Provision of qualification courses for users			Q A A	•		
Continuous IT-support from CAD-file creation to part measurement		Δ	•	•		

Figure 4: Current and future significance of general requirements for machine manufacturers and material supplier

Additionally, all requirements will be more significant for machine manufacturers than for material suppliers. Today, high innovation ability has the highest significance for both and will be highly significant in the future. Strong problem solving competences currently have a relatively small significance, but its significance will significantly increase in the future for both groups.

In a next step, the experts were asked to specify the significance of **technology-specific requirement** for the DM-industry from today's point of view and its significance in 2020, using a scale from "o" to "4" (no significance up to high significance). In addition, the experts estimated each technology's performance regarding each requirement (performance) on a scale from "o" (i.e. there is a call for action) to "4" (i.e. the technology has got a distinctive strength concerning this requirement). The overall assessment shows that their significance will increase in the future. Especially, high process stability, a database containing properties of AM-materials, on-line quality control processes, continuous certification and the provision of design rules are assessed to be outstanding requirements for the penetration of AM in the future. The requirements with the largest deviations between the current and future significance are the following:

- Ability of AM-machines to process different types of materials within one job;
- Building up on 3-D surfaces;
- Provision of additively processable shape memory alloys;
- Automated integration of AM-machines into existing production lines;
- Highly integrated AM-machines.

For some requirements there are considerable discrepancies between their significance for the innovation fields and the experts' assessment of the significance. For instance, larger build-chamber volumes are required for the realization of a large number of product ideas developed for the aerospace and automotive industry, such as morphing structures or functional body-in- white, respectively. However, according to the experts, a build chamber volume sized larger than 8 m<sup>3</sup> is not expected to be significant in the future [10].

The significance of the technology-specific requirements largely correlates with the **performance across of all considered technologies**, as exemplarily shown in extracts for the performance of Powder Bed Fusion Metal Technologies in figure 5.

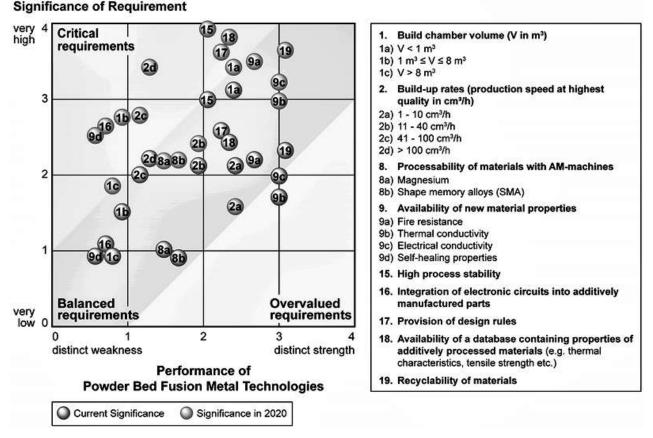


Figure 5: Excerpt from significance-performance portfolio for Powder Bed Fusion Metal Technologies

In the future, the vast majority of the requirements will gain in significance. Therefore, they are likely to turn into critical requirements if no technological advances will be achieved. Some requirements, such as build-up rates > 100 cm³/h (No. 2d) and high process stability (No. 15) of Powder Bed Fusion Metal Technologies, are judged as almost critical today and needs to be improved continuously. Therefore for instance, research that contributes to the production speed could promote AM-technologies in future. The amount of research that has to be conducted to meet a requirement sufficiently strongly depends on the individual technology. For example, an adequate availability of materials with self-healing properties requires much more effort in development, than increasing process stability to a sufficient level. In contrast, requirements like build chamber volume < 1 m³ are already matched comparably well and will, if at all, require only little efforts to suit future requirements [10].

#### 6. Conclusion and Outlook

The study "Thinking ahead the Future of Additive Manufacturing – Analysis of Promising Industries" discloses opportunities for AMtechnologies in the automotive, aerospace and electronics industry. Based on three scenarios, ideas for future applications of AM in the analyzed industries were developed. The requirements deduced from these ideas were assessed within an expert survey. The results were published in March 2012 in the study "Thinking ahead the Future of Additive Manufacturing – Future Applications".

In future work, necessary advancements of existing DM-technologies with regard to the examined requirements will be outlined. This will cover the *Technology Push*. The result is an innovation roadmap indicating when the developed future applications can be manufactured as technological requirements will be fulfilled. This represents the synchronization of the Market Pull and Technology Push.

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